



ARPUTHA COLLEGE OF ARTS AND SCIENCE - VAMBAN
(Affiliated to Bharathidasan University - Tiruchirappalli)

FEEDBACK ANALYSIS & ACTION TAKEN REPORT 2017 - 2018

Our college will get regular feedback from the students with regard to comprising of covering of syllabus, communication, teaching methodology in various aspects. Feedback also received from teachers, recruitments and alumni during various meeting held during each academic session. Sample feedback forms are available in our college website.

IQAC has played a dominant role in analyzing the data accordingly. Based on the IQAC analysis on various feedbacks the necessary actions will be taken.

1. FEEDBACK ANALYSIS AND ACTION TAKEN REPORT- STUDENTS

Feedback was collected by IQAC from students about the teacher, college infrastructure and different other aspects during academic year 2017- 2018. The representation of feedback analysis and summary of action taken report are as follows.

(I) Feedback Analysis:

S.No	Description	Excel lent	Good	Satisfactory	Un Satisfactory
1	Faculty turn up to the class in time	66	34	-	-
2	Faculty comes well prepared in the topic	40	60	-	-
3	Faculty speaks clear and fluent	27	27	46	-
4	Usage of black board by the faculty	46	27	27	-
5	Faculty engages classes regularly and maintains decorum and discipline	27	60	13	-
6	The teacher has an effective communication skill	60	33	7	-
7	The teacher uses creative methods of teaching	27	60	13	-
8	Faculty covers the syllabus completely in right times	60	13	27	-
9	The teacher sets effective a question paper	67	27	6	-
10	Transparency in evaluation	20	47	33	-
11	Motivation for self – study /assignment / seminar	47	40	13	-
12	The teacher takes an interest in the betterment of the weaker students	27	47	26	-
13	Career Guidance and Counseling provided by Faculty	33	34	33	-
14	General Library	67	27	6	-
15	Participation in extension activities	40	53	7	-

(ii) Action Taken Report - Based on the analysis of the feedback received from the students, the following actions have been taken to enhance the overall educational experience:



1. The faculty members have been encouraged to improve punctuality, preparedness, and effective communication skills through workshops and training sessions.
2. The faculty members have been motivated to incorporate creative teaching methodologies into their classes to enhance engagement and learning outcomes.
3. Efforts have been made to ensure that faculty members cover the syllabus as per the prescribed timeline, allowing for thorough understanding and revision.
4. The faculty members have been provided with guidelines to create more effective and balanced question papers that reflect the learning objectives.
5. Steps have been taken to ensure fair and transparent evaluation processes, addressing concerns raised by students.
6. Faculty members have been encouraged to provide additional support and guidance to students who require assistance.
7. The college has strengthened its career guidance and counseling services to better assist students in their academic and career-related decisions.
8. The general library facilities have been reviewed and improved based on student feedback.
9. The college has increased its efforts to involve students in various extension activities to promote holistic development.

2. FEEDBACK ANALYSIS AND ACTION TAKEN REPORT-TEACHERS

Feedback was collected by IQAC from teachers about the college infrastructure and different other aspects during academic year 2017 – 2018. The representation of feedback analysis and summary of action taken report are as follows.

(i) Course content

S.No	Description	Excellent	Good	Satisfactory
1	Contents relevant to societal requirements	86.67	13.33	
2	Practical integrants	20.00	66.67	13.33
3	Integrated employable skills	33.33	66.67	
4	Triggering Analytical/Creative/Innovative skills	33.33	53.33	13.33
5	Freedom to design courses	53.33	46.67	
6	Cater to the Regional/National/Global needs	33.33	53.33	13.33
7	Availability of library and e-resources	46.67	46.67	6.67
8	Augmented ethical and environmental standards	46.67	53.33	
9	Wide range of courses under CBCS	20.00	66.67	13.33



(ii) Teaching Facilities

S.No	Description	Excellent	Good	Satisfactory
1	ICT enabled classrooms	66.67	26.67	6.67
2	Students academic response and Personal response	46.67	53.33	
3	Flexibility in allotting subjects/subjects hours	60.00	33.33	6.67
4	Expertise recognized for innovative papers	20.00	80.00	

(iii) Research Ambience

S.No	Description	Excellent	Good	Satisfactory
1	Motivation to pursue research	66.67	33.33	
2	Availability of Research Journals	40.00	53.33	6.67
3	Recognition through financial assistance/awards	46.67	40.00	13.33

(iv) Seminars/Conference/Workshop/GDP

S.No	Description	Excellent	Good	Satisfactory
1	Encouragement to present/publish papers	66.67	26.67	6.67
2	Motivation to organize and participant Faculty Development Programme	46.67	53.33	
3	Manpower and material support for the conduct of seminars/conferences/workshop	46.67	46.67	6.67

(v) Co-Curricular Activities

S.No	Description	Excellent	Good	Satisfactory
1	Freedom to design activities	86.67	6.67	6.67
2	Encouragement to co-ordinate activities	53.33	46.67	
3	Material support from the management	46.67	46.67	6.67
4	Parent support	66.67	20.00	6.67



(vi)Teacher-Student, Teacher-Parent Relationship

S.No	Description	Excellent	Good	Satisfactory
1	Teacher-Student friendly relationship	86.67	13.33	
2	Motivating and assisting students for research projects	26.67	73.33	
3	Coordination and cooperation among teachers in the department and across the disciplines	80.00	20.00	
4	Parents recognize teacher as second parents	33.33	46.67	20.00

(vii)Basic Amenities

S.No	Description	Excellent	Good	Satisfactory
1	Restroom facilities	80.00	20.00	
2	Cleanliness	53.33	46.67	
3	Green Environment	33.33	60.00	6.67
4	Canteen facilities	40.00	60.00	
5	Transport facilities	33.33	53.33	13.33
6	Drinking water	53.33	40.00	6.67

viii) Action Taken Report - Based on the analysis of the feedback received from the teachers, the following actions have been taken to enhance various aspects of the college:

1. Classrooms have been equipped with ICT resources. Subject allotment flexibility and recognition for innovative contributions have been improved.
2. Motivation for research, availability of research journals, and recognition through awards have been reinforced.
3. Faculty members are encouraged to present, publish, and participate in various events, with logistical and financial support.
4. Teachers have the freedom to design and coordinate activities, supported by both management and parents.
5. Strong relationships with students and parents are nurtured. Interdepartmental cooperation and the recognition of teachers' role as second parents are emphasized.
6. Restroom facilities, cleanliness, green environment, canteen and transport services, and drinking water have all been addressed to enhance the college environment.



3. FEEDBACK ANALYSIS AND ACTION TAKEN REPORT-RECRUITER

Feedback was collected by IQAC from recruiters about the college infrastructure and different other aspects during academic year 2017 - 2018. The representation of feedback analysis and summary of action taken report as follows.

I	Hospitality	Excellent	Very Good	Good	Fair
1	Faculty response	60	40		
2	Infrastructure provided		80	20	
3	Manpower support	60	40		
4	Involvement of placement cell	60	40		
5	Overall	40	60		
II	Students' Preparedness	Excellent	Very Good	Good	Fair
1	Reporting on time	80	20		
2	Subject Knowledge	40	60		
3	Communicative skill	20	40	40	
4	Dress code	80	20		
5	Etiquette	20	80		
6	Critical and Creative thinking	20	40	40	
7	Confidence level	40	60		
8	Behavioral skill	80	20		
9	Job skills	40	60		
10	Overall	20	80		
III	Curriculum	Excellent	Very Good	Good	Fair
1	Curriculum updation	60	40		
2	Integration of practical knowledge and ethics	60	40		
3	Scope for internship/training/research	60	40		
4	Overall perception towards Societal Development	80	20		
IV	Suggestions for Quality improvement if any,				



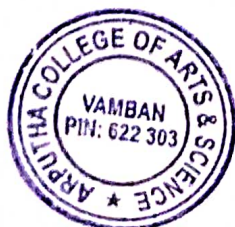
4. FEEDBACK ANALYSIS AND ACTION TAKEN REPORT-ALUMNI

Feedback was collected by IQAC from alumni about the college infrastructure and different other aspects during academic year 2017 – 2018. The representation of feedback analysis and summary of action taken report are as follows.

Your Satisfaction/Agreement regarding	Excellent	Very Good	Good	Average	Poor
Admission Procedure	40.91	29.55	29.55		
Infrastructure	9.09	45.45	45.45		
Lab facilities	34.09	20.46	45.45		
Fees structure	31.82	38.64	6.82		
Staff handling the subjects	43.18	34.09	22.73		
Library resources	22.72	38.64	38.64		
Study materials	25	36.36	38.64		
Placement/Employment	15.91	40.91	27.27	15.91	
Relationship between staff and student	38.64	31.82	29.55		
Transport	27.27	47.73	22.72	2.27	
Hostel	18.18	43.18	31.82	4.55	2.27
Canteen	25	13.64	40.91		
Communication skill	18.18	47.73	31.82	2.27	
Grievance met by the management	15.91	38.64	38.64	6.82	
Sports and Cultural	68.18	15.91	11.36	4.55	
Extra-Curricular Activities	34.09	50	15.91		
Environment	20.46	34.09	45.45		
Alumni connection	52.27	34.09	13.64		
Overall satisfaction of your association with the University, past and present	52.27	27.27	20.45		

(ii) Action Taken Report - Based on the feedback received from our valued alumni serves as a valuable guide to improve our offerings. Based on the feedback analysis, the following actions have been taken:

1. Steps have been taken to enhance the library's resources, including digital databases and physical materials, to support research and learning.
2. Enhanced study materials and resources have been provided to students, aiding their understanding of the subjects.
3. Transport facilities have been reviewed and improved to ensure convenient and safe commuting options for students.
4. More opportunities for sports and cultural engagement have been provided to encourage holistic development.



5. A variety of extra-curricular activities have been introduced to enable students to explore their interests beyond academics.
6. Alumni engagement programs have been established to strengthen the connection between alumni and the institution.
7. Continuous efforts are being made to ensure that the overall experience of students and alumni remains positive and fulfilling.



Sr. V. R. S. da
PRINCIPAL
ARPUTHA COLLEGE OF ARTS & SCIENCE
VAMBAN - 622 303.