

# ARPUTHA COLLEGE OF ARTS AND SCIENCE - VAMBAN (Affiliated to Bharathidasan University - Tiruchirappalli)

## FEEDBACK ANALYSIS & ACTION TAKEN REPORT 2018 - 2019

Our college will get regular feedback from the students with regard to comprising of covering of syllabus, communication, teaching methodology in various aspects. Feedback also received from teachers, recruitments and alumni during various meeting held during each academic session. Sample feedback forms are available in our college website.

IQAC has played a dominant role in analyzing the data accordingly. Based on the IQAC analysis on various feedbacks the necessary actions will be taken.

### 1. FEEDBACK ANALYSIS AND ACTION TAKEN REPORT- STUDENTS

Feedback was collected by IQAC from students about the teacher, college infrastructure and different other aspects during academic year 2018- 2019. The representation of feedback analysis and summary of action taken report are as follows.

### (II) Feedback Analysis:

| S.No | Description  | Excel<br>lent | Good | Satisfactor<br>y | Un<br>Satisfactory |
|------|--|---------------|------|------------------|--------------------|
| 1    | Faculty turn up to the class in time                                   | 80            | 13   | 7                | -                  |
| 2    | Faculty comes well prepared in the topic                               | 40            | 60   | -                | - ,                |
| 3    | Faculty speaks clear and fluent  | 33            | 27   | 40               | -                  |
| 4    | Usage of black board by the faculty                                    | 40            | 53   | 7                | -                  |
| 5    | Faculty engages classes regularly and maintains decorum and discipline | 60            | 27   | 13 •             | -                  |
| 6    | The teacher has an effective communication skill                       | 53            | 27   | 20               | -                  |
| 7    | The teacher uses creative methods of teaching                          | 60            | 27   | 13               | -,                 |
| 8    | Faculty covers the syllabus completely in right times                  | 73            | 13   | 14               |                    |
| 9    | The teacher sets effective a question paper                            | 60            | 27   | 13               | -                  |
| 10   | Transparency in evaluation   | 47            | 33   | 20               | -                  |
| 11   | Motivation for self – study<br>/assignment / seminar                   | 60            | 27   | 13               | -                  |
| 12   | The teacher takes an interest in the betterment of the weaker students | 13            | 67   | 20               | -                  |
| 13   | Career Guidance and Counseling provided by Faculty                     | 53            | 27   | 20               | -                  |
| 14   | General Library  | 47            | 33   | 20               | -                  |
| 15   | Participation in extension activities                                  | 33            | 47   | 20               | -                  |

(ii) Action Taken Report- Based on the analysis of the feedback received from the students, the following actions have been taken to enhance the overall educational experience:



- Faculty members have been encouraged to use creative teaching methods, ensuring active student engagement.
- 2. Steps have been taken to ensure timely syllabus coverage while maintaining quality teaching.
- 3. Efforts have been made to further motivate students for self-study, assignments, and seminars, fostering a culture of continuous learning.
- 4. Initiatives have been introduced to provide special support and assistance to weaker students.
- 5. Career guidance and counseling services have been expanded to provide comprehensive support to students.
- 6. general library facilities have been reviewed and improved based on student feedback.

Opportunities for students to participate in various extension activities have been increased to promote holistic development.

### 2. FEEDBACK ANALYSIS AND ACTION TAKEN REPORT-TEACHERS

Feedback was collected by IQAC from teachers about the college infrastructure and different other aspects during academic year 2018 - 2019. The representation of feedback analysis and summary of action taken report are as follows.

### (ii) Course content

| S.No | Description                                      | Excellent | Good  | Satisfactory |
|------|--|-----------|-------|--------------|
| 1    | Contents relevant to societal requirements       | 80.00     | 20.00 |              |
| 2    | Practical integrants                             | 40.00     | 60.00 |              |
| 3    | Integrated employable skills                     | 60.00     | 33.33 | 6.67         |
| 4    | Triggering Analytical/Creative/Innovative skills | 26.67     | 60.00 | 13.33        |
| 5    | Freedom to design courses                        | 66.67     | 33.33 |              |
| 6    | Cater to the Regional/National/Global needs      | 46.67     | 40.00 | 13.33        |
| 7    | Availability of library and e-<br>resources      | 40.00     | 60.00 |              |
| 8    | Augmented ethical and environmental standards    | 33.33     | 53.33 | 13.33        |
| 9    | Wide range of courses under CBCS                 | 40.00     | 53.33 | 6.67         |

#### (ii) Teaching Facilities

| S.No | Description                                      | Excellent | Good  | Satisfactory |
|------|--|-----------|-------|--------------|
| 1    | ICT enabled classrooms                           | 86.67     | 13.33 | Datistactory |
| 2    | Students academic response and Personal response | 33.33     | 66.67 |              |
| 3    | Flexibility in allotting subjects/subjects hours | 46.67     | 53.33 |              |
| 4    | Expertise recognized for innovative papers       | 46.67     | 46.67 | 6.67         |



# (iii)Research Ambience

|   | Description                                     | Excellent | Good  | Satisfact    |
|---|---|-----------|-------|--------------|
| 1 | Motivation to pursue research                   | 73.33     | 26.67 | Satisfactory |
| 2 | Availability of Research<br>Journals            | 13.33     | 80.00 | 6.67         |
| 3 | Recognition through financial assistance/awards | 40.00     | 60.00 |              |

# (iv)Seminars/Conference/Workshop/GDP

| S.No | Description  | Excellent | Good  | Satisfactory |
|------|--|-----------|-------|--------------|
| 1    | Encouragement to present/publish papers  | 53.33     | 46.67 | Satisfactory |
| 2    | Motivation to organize and participant Faculty Development Programme                 | 40.00     | 53.33 | 6.67         |
| 3    | Manpower and material support for<br>the conduct of<br>seminars/conferences/workshop | 53.33     | 46.67 |              |

### (v)Co-Curricular Activities

| S.No | Description                                 | Excellent | Good  | Satisfactory |
|------|---|-----------|-------|--------------|
| 1    | Freedom to design activities                | 60.00     | 40.00 | Successive   |
| 2    | Encouragement to co-<br>ordinate activities | 60.00     | 40.00 |              |
| 3    | Material support from the management        | 26.67     | 73.33 |              |
| 4    | Parent support                              | 46.67     | 46.67 | 6.67         |

### (vi)Teacher-Student, Teacher-Parent Relationship

| S.No | Description  | Excellent | Good  | Satisfactory   |
|------|--|-----------|-------|----------------|
| 1    | Teacher-Student friendly relationship  | 86.67     | 13.33 | - Cutisfactory |
| 2    | Motivating and assisting students for research projects                                  | 46.67     | 53.33 |                |
| 3    | Coordination and cooperation among teachers in the department and across the disciplines | 46.67     | 40.00 | 13.33          |
| 4    | Parents recognize teacher as second parents  | 33.33     | 66.67 | ,              |



#### (vii)Basic Amenities

| S.No | Description          | Excellent | Good  | Satisfactory |
|------|----------------------|-----------|-------|--------------|
| 1    | Restroom facilities  | 80.00     | 20.00 |              |
| 2    | Cleanliness          | 40.00     | 53.33 |              |
| 3    | Green Environment    | 53.33     | 40.00 |              |
| 4    | Canteen facilities   | 33.33     | 66.67 |              |
| 5    | Transport facilities | 33.33     | 53.33 | 13.33        |
| 6    | Drinking water       | 60.00     | 40.00 |              |

viii) Action Taken Report- Based on the feedback analysis from teachers, the following actions have been initiated:

- 1. Collaborate with subject experts and industry professionals to review and update the course content to better align with current societal requirements and trends.
- 2. Introduce hands-on practical sessions and real-world case studies to enhance the integration of practical components within the theoretical curriculum.
- 3. Integrate employable skills training into the curriculum, ensuring that students are equipped with skills sought by employers.
- 4. Organize workshops and seminars that encourage analytical, creative, and innovative thinking among students across various subjects.

### 3. FEEDBACK ANALYSIS AND ACTION TAKEN REPORT-RECRUITER

Feedback was collected by IQAC from recruiters about the college infrastructure and different other aspects during academic year 2018 - 2019. The representation of feedback analysis and summary of action taken report as follows.

| I  | Hospitality                    | Excellent | Very<br>Good | Good | Fair |
|----|--------------------------------|-----------|--------------|------|------|
| 1  | Faculty response               | 40        | 60           |      |      |
| 2  | Infrastructure provided        | 20        | 80           |      | ,    |
| 3  | Manpower support               | 100       |              |      |      |
| 4  | Involvement of placement cell  | 60        | 40           |      |      |
| 5  | Overall                        | 60        | 40           |      |      |
| II | Students' Preparedness         | Excellent | Very<br>Good | Good | Fair |
| 1  | Reporting on time              | 60        | 40           |      |      |
| 2  | Subject Knowledge              | 60        | 40           |      |      |
| 3  | Communicative skill            |           | 60           | 40   |      |
| 4  | Dress code                     | 80        | 20           |      |      |
| 5  | Etiquette                      | 80        | 20           |      |      |
| 6  | Critical and Creative thinking | 20        | 80           |      |      |
| 7  | Confidence level               | 80        | 20           |      |      |
| 8  | Behavioral skill               | 80        | 20           |      |      |
| 9  | Job skills                     | 40        | 60           |      |      |
| 10 | Overall                        | 80        | 20           |      |      |



| III | Curriculum                                      | Excellent      | Very<br>Good | Good | Fair |
|-----|---|----------------|--------------|------|------|
| 1   | Curriculum updation                             |                | 100          |      |      |
| 2   | Integration of practical knowledge and ethics   | 40             | 60           |      |      |
| 3   | Scope for internship/training/research          | 60             | 40           |      |      |
| 4   | Overall perception towards Societal Development | 60             | 40           |      |      |
| IV  | Suggestions for Quality imp                     | provement if a | iny,         | •    |      |

# 4. FEEDBACK ANALYSIS AND ACTION TAKEN REPORT-ALUMNI

Feedback was collected by IQAC from alumni about the college infrastructure and different other aspects during academic year 2018 – 2019. The representation of feedback analysis and summary of action taken report are as follows.

| Your  | Excellent | Very               | Good  | Average | Poor |
|---|-----------|--------------------|-------|---------|------|
| Satisfaction/Agreement                        |           | Good               |       |         |      |
| regarding                                     |           |                    | ,     |         |      |
| Admission Procedure                           | 34.29     | 34.29              | 31.43 |         |      |
| Infrastructure                                | 22.86     | 34.29              | 42.85 |         |      |
| Lab facilities                                | 28.57     | 20                 | 51.43 |         |      |
| Fees structure                                | 37.14     | 28.57              | 28.57 | 5.71    |      |
| Staff handling the subjects                   | 31.13     | 37.14              | 31.43 | 2       |      |
| Library resources                             | 42.86     | 25.71              | 31.43 |         |      |
| Study materials                               | 25.71     | 14.71              | 28.57 |         |      |
| Placement/Employment                          | 40        | 22.86              | 37.14 |         |      |
| Relationship between staff and student        | 48.57     | 22.86              | 25.71 | 17.14   |      |
| Transport                                     | 37.14     | 45.71              | 14.29 | 2.86    |      |
| Hostel  | 22.86     | 42.85              | 34.29 |         |      |
| Canteen                                       | 25.71     | 48.57              | 20    | 5.71    |      |
| Communication skill                           | 42.86     | 31.43 <sup>-</sup> | 28.57 | 2.86    |      |
| Grievance met by the management               | 14.29     | 34.29              | 48.57 | 2.86    |      |
| Sports and Cultural                           | 74.29     | 8.57               | 14.29 | 2.86    |      |
| Extra-Curricular Activities                   | 65.71     | 25.71              | 8.57  |         |      |
| Environment                                   | 25.71     | 31.43              | 34.29 | 8.57    |      |
| Alumni connection                             | 42.86     | 37.14              | 31.43 | 5,71    |      |
| Overall satisfaction of your association with | 60        | 37.14              | 2.85  |         |      |



| the University, past and |  |  |  |
|--------------------------|--|--|--|
| present                  |  |  |  |

- (iii) Action Taken Report Based on the analysis of the feedback received from alumni, the following actions have been taken:
- 1. Allocate resources to enhance the college's infrastructure, focusing on modern facilities and amenities that support both academic and extracurricular activities.
- 2. Upgrade and modernize laboratory facilities to ensure they meet industry standards and provide students with practical skills that align with current technology trends.
- 3. Organize regular alumni-faculty interaction sessions to strengthen the relationship between alumni and current faculty members, fostering a sense of continuity and learning.
- 4. Strengthen the alumni network through regular reunions, networking events, and professional development sessions, allowing alumni to connect, collaborate, and contribute to the college's growth.



PRINCIPAL

ARPUTHA COLLEGE OF ARTS & SCIENCE

VAMBAN - 622 303.