



ARPUTHA COLLEGE OF ARTS AND SCIENCE - VAMBAN
(Affiliated to Bharathidasan University - Tiruchirappalli)

FEEDBACK ANALYSIS & ACTION TAKEN REPORT 2019- 2020

Our college will get regular feedback from the students with regard to comprising of covering of syllabus, communication, teaching methodology in various aspects. Feedback also received from teachers, recruitments and alumni during various meeting held during each academic session. Sample feedback forms are available in our college website.

IQAC has played a dominant role in analyzing the data accordingly. Based on the IQAC analysis on various feedbacks the necessary actions will be taken.

1. FEEDBACK ANALYSIS AND ACTION TAKEN REPORT- STUDENTS

Feedback was collected by IQAC from students about the teacher, college infrastructure and different other aspects during academic year 2019- 2020. The representation of feedback analysis and summary of action taken report are as follows.

(III) Feedback Analysis:

S.No	Description	Excellent	Good	Satisfactory	Un Satisfactory
1	Faculty turn up to the class in time	73	20	7	-
2	Faculty comes well prepared in the topic	40	53	7	-
3	Faculty speaks clear and fluent	53	47	-	-
4	Usage of black board by the faculty	33	47	20	-
5	Faculty engages classes regularly and maintains decorum and discipline	47	27	26	-
6	The teacher has an effective communication skill	67	27	6	-
7	The teacher uses creative methods of teaching	60	40	-	-
8	Faculty covers the syllabus completely in right times	53	40	7	-
9	The teacher sets effective a question paper	53	33	14	-
10	Transparency in evaluation	33	54	13	-
11	Motivation for self – study /assignment / seminar	47	40	13	-
12	The teacher takes an interest in the betterment of the weaker students	54	33	13	-
13	Career Guidance and Counseling provided by Faculty	67	20	13	-
14	General Library	53	40	7	-
15	Participation in extension activities	33	60	7	-

(ii) Action Taken Report- Based on the feedback analysis from students, the following actions have been initiated:



1. Faculty development programs have been conducted to enhance punctuality and preparedness.
2. Communication workshops have been introduced to improve clarity in lectures.
3. Teaching methods workshops have been organized to encourage innovative and creative approaches.
4. Regular faculty-student engagement activities have been established to maintain discipline and interactive learning.

2. FEEDBACK ANALYSIS AND ACTION TAKEN REPORT-TEACHERS

Feedback was collected by IQAC from teachers about the college infrastructure and different other aspects during academic year 2019 - 2020. The representation of feedback analysis and summary of action taken report are as follows.

(iii) Course content

S.No	Description	Excellent	Good	Satisfactory
1	Contents relevant to societal requirements	73.33	26.67	
2	Practical integrants	13.33	86.67	
3	Integrated employable skills	46.67	46.67	6.67
4	Triggering Analytical/Creative/Innovative skills	40.00	46.67	13.33
5	Freedom to design courses	60.00	40.00	
6	Cater to the Regional/National/Global needs	33.33	53.33	13.33
7	Availability of library and e-resources	66.67	26.67	6.67
8	Augmented ethical and environmental standards	26.67	73.33	
9	Wide range of courses under CBCS	53.33	33.33	13.33

(ii) Teaching Facilities

S.No	Description	Excellent	Good	Satisfactory
1	ICT enabled classrooms	73.33	26.67	
2	Students academic response and Personal response	33.33	66.67	
3	Flexibility in allotting subjects/subjects hours	40.00	60.00	
4	Expertise recognized for innovative papers	40.00	46.67	13.33



(iii) Research Ambience

S.No	Description	Excellent	Good	Satisfactory
1	Motivation to pursue research	73.33	20.00	6.67
2	Availability of Research Journals	40.00	46.67	13.33
3	Recognition through financial assistance/awards	20.00	60.00	20.00

(iv) Seminars/Conference/Workshop/GDP

S.No	Description	Excellent	Good	Satisfactory
1	Encouragement to present/publish papers	46.67	46.67	6.67
2	Motivation to organize and participant Faculty Development Programme	26.67	73.33	
3	Manpower and material support for the conduct of seminars/conferences/workshop	46.67	46.67	6.67

(v) Co-Curricular Activities

S.No	Description	Excellent	Good	Satisfactory
1	Freedom to design activities	73.33	20.00	6.67
2	Encouragement to co-ordinate activities	53.33	46.67	
3	Material support from the management	40.00	53.33	6.67
4	Parent support	40.00	53.33	6.67

(vi) Teacher-Student, Teacher-Parent Relationship

S.No	Description	Excellent	Good	Satisfactory
1	Teacher-Student friendly relationship	86.67	13.33	
2	Motivating and assisting students for research projects	20.00	80.00	
3	Coordination and cooperation among teachers in the department and across the disciplines	33.33	53.33	13.33
4	Parents recognize teacher as second parents	46.67	46.67	6.67



(vii) Basic Amenities

S.No	Description	Excellent	Good	Satisfactory
1	Restroom facilities	86.67	13.33	
2	Cleanliness	46.67	53.33	
3	Green Environment	46.67	40.00	13.33
4	Canteen facilities	40.00	60.00	
5	Transport facilities	33.33	53.33	13.33
6	Drinking water	46.67	53.33	

viii) Action Taken Report- Based on the feedback analysis from teachers, the following actions have been initiated:

1. Implement cross-disciplinary projects to foster integrated employable skills among students.
2. Organize workshops and seminars to encourage analytical, creative, and innovative thinking within the curriculum.
3. Expand the availability of library resources and e-materials, creating a comprehensive learning repository.
4. Invest in upgrading ICT-enabled classrooms to provide a more interactive and engaging learning environment.
5. Analyze student academic responses and personalize teaching methodologies to cater to individual learning preferences.
6. Initiate schemes to provide financial assistance and awards to recognize and motivate research achievements.

3. FEEDBACK ANALYSIS AND ACTION TAKEN REPORT-RECRUITER

Feedback was collected by IQAC from recruiters about the college infrastructure and different other aspects during academic year 2019 - 2020. The representation of feedback analysis and summary of action taken report as follows.

I	Hospitality	Excellent	Very Good	Good	Fair
1	Faculty response	100			
2	Infrastructure provided		100		
3	Manpower support	66.67	33.33		
4	Involvement of placement cell	100			
5	Overall	100			
II	Students' Preparedness	Excellent	Very Good	Good	Fair
1	Reporting on time	66.67	33.33		
2	Subject Knowledge	66.67	33.33		
3	Communicative skill		100		
4	Dress code	100			
5	Etiquette		100		
6	Critical and Creative thinking				



7	Confidence level	100			
8	Behavioral skill		100		
9	Job skills	66.67	33.33		
10	Overall	100			
III	Curriculum	Excellent	Very Good	Good	Fair
1	Curriculum updation	33.33	66.67		
2	Integration of practical knowledge and ethics	66.67	33.33		
3	Scope for internship/training/research	33.33	33.33	33.33	
4	Overall perception towards Societal Development	66.67	33.33		
IV	Suggestions for Quality improvement if any,				

4. FEEDBACK ANALYSIS AND ACTION TAKEN REPORT-ALUMNI

Feedback was collected by IQAC from alumni about the college infrastructure and different other aspects during academic year 2019– 2020. The representation of feedback analysis and summary of action taken report are as follows.

Your Satisfaction/Agreement regarding	Excellent	Very Good	Good	Average	Poor
Admission Procedure	47.92	20.83	29.17	2.08	
Infrastructure	27.08	37.5	35.42		
Lab facilities	25	25	41.67	8.33	
Fees structure	25.71	37.5	41.67	2.08	
Staff handling the subjects	41.67	47.92	10.42		
Library resources	29.17	41.67	27.08	2.08	
Study materials	45.83	33.33	20.83		
Placement/Employment	18.75	27.08	39.58	14.58	
Relationship between staff and student	39.58	33.33	27.08		
Transport	27.08	33.33	37.5	2.08	
Hostel	16.67	43.75	39.58		
Canteen	20.83	31.25	35.42	12.5	
Communication skill	29.17	29.17	41.67	4.14	
Grievance met by the management	27.08	33.33	39.58		
Sports and Cultural	41.67	20.83	37.5		
Extra-Curricular Activities	47.92	16.67	35.41		



Environment	20.83	31.25	45.83	2.08	
Alumni connection	43.75	25	29.17	2.08	
Overall satisfaction of your association with the University, past and present	43.75	22.91	33.33		

(iv) Action Taken Report - Based on the feedback analysis from alumni, the following actions have been initiated:

1. Develop clear communication channels to provide detailed information about admission requirements and processes.
2. Focus on enhancing campus aesthetics and providing comfortable learning spaces for students.
3. Incorporate advanced technologies and equipment to provide practical and hands-on learning experiences.
4. Organize regular interactive sessions and workshops to foster stronger staff-student relationships.
5. Strengthen career services to provide better placement and employment opportunities for alumni.




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